# Dog Boarding



# ACTIVE! Dog Daycare and Boarding only boards current daycare clients.

## **Boarding Requests and Check-in Times\***

All boarding requests must be emailed. Please send to info@chicagoactivedog.com.

Boarding requests must be emailed to ACTIVE! at least 48 hours in advance. Last-minute requests (less than 48 hours notice) will result in a \$15 additional charge, and we cannot guarantee that we will be able to meet your request.

We require at least five days advance notice to book boarding for observed holidays\*, though we recommend booking as far in advance as possible for these dates.

### Requests must include:

- Start date, along with check-in time
- End date, along with pick-up time

#### Check-in times:

Monday-Friday: 7:00-10:00 a.m.

Saturday: 8:30-10:00 a.m.

Sunday check-ins are not available at this time.

### Pick-up times:

Monday-Friday: 7:00-10:00 a.m., or 2:30-7:00 p.m. Saturday / Sunday: 8:30 a.m.-5:00 p.m.

Saturday / Sunday pick-ups must provide an one-hour time window.

\*Any variations to original confirmed boarding request (i.e. drop-off time/date or pick-up time/date will incur a \$15 additional fee.

## **Cancellations**

Cancellations must be made 48 hours in advance.
Cancelling with less than 48 hours notice will result in a \$15 additional fee.

If you are boarding over an observed holiday, cancellations must be made five days before boarding start-date. If less than five days notice is given, you will be charged 50% of your dog's total requested stay.

## **Medication Administration**

We will administer medication to your dog at no extra charge. All medication must come in a clearly marked container, preferably the original container.

## Please provide the following information:

- Dog's name,
- Name of medication,
- Dosage, and
- Reason for medication.

### Meals

Dogs are fed twice a day—morning and evening. Meals must be portioned into individual zip-lock baggies for each morning and evening feedings per day. If meals are not prepackaged, a packaging fee of \$5 will apply per day. If enough food is not prepackaged, ACTIVE! will provide high quality food at \$5 per meal. We have a refrigerator for wet or raw food.

## What Not To Send With Your Dog

Please do **not** send, crates, beds, bowls, blankets, toys, or treats.

Visit our website, chicagoactivedog.com, for current pricing. Prices are subject to change without notice.

<sup>\*</sup>Observed Holidays: New Years Eve, New Years Day, Independence Day, Thanksgiving Eve, Thanksgiving Day, Christmas Eve, and Christmas Day. Holiday Pricing applies to these observed holidays.